

## Over-the-Counter Medication Benefits

New Hanover Health Advantage has partnered with NationsOTC® to offer members a benefit allowance to spend on a variety of brand-name and generic health and wellness products.

Over-the-Counter Item Coverage		
Plan	Benefit Allowance	Frequency
New Hanover Health Advantage Select (HMO-POS)	\$60	Quarterly
New Hanover Health Advantage Platinum (HMO-POS)	\$90	Quarterly

### Convenient Shopping Options

- Use your pre-paid card at the following retail pharmacies:
  - CVS
  - Harris Teeter
  - Rite Aid
  - Walgreens
  - Walmart
- Online at NationsOTC.com/NewHanoverHealthAdvantage
- By phone at 877-212-1469
- By mail by completing a paper order form

**Members also have access to a personalized OTC Member Portal, where you can easily:**

- Search by category, price and more
- See product descriptions, images, and related condition information
- View available benefit allowance
- Order health and wellness products
- Track order status in real time

### Need help?

Reach out to FirstCarolinaCare Insurance Company Member Services at 1-855-291-9336 TTY: 711.

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